

St. Jude Community Homes
Resource Worker
Job Description

Job Purpose:	Accomplishes St. Jude Community Homes objectives By: providing support services to the residents: promoting individual and group development among residents: providing residents with information regarding the larger community in which they live; promoting St. Jude Community Homes.
Mission Statement:	St. Jude Community Homes builds on strong principles of Community development to facilitate a supportive community Environment where residents live, grow and learn.
Date Prepared:	May 2003
Reports To:	Program Manager

Essential Job Results

Provides Support Services

By: maintaining responsibility for a designated resident group; developing and maintaining a positive, friendly and respectful relationship with all residents, staff and Board members; engage residents as full collaborators in service planning, delivery and evaluation; providing a safe environment and community for the residents to live and participate in; encouraging residents to focus on their abilities and challenge their weaknesses; facilitating involvement in their home community with other residents; to act in partnership with residents in program planning; providing understanding and compassion when residents are experiencing challenges; assisting residents in setting personal goals and providing necessary skills training; recognizing when residents are experiencing health related concerns and able to address these concerns appropriately; assisting with resolving conflicts through mediation and dialogue; providing crisis intervention when necessary and reporting critical incidents to the program manager or designate in a timely manner.

Provides Residents with Information of Community Programs

By: assisting residents to discover and utilize community resources; working with residents on planning and facilitating outings/social activities; when appropriate attending the putting; fostering community partnerships and on-going liaison with various agencies;

Promotes St. Jude Community Homes

By: representing St. Jude Community Homes in the broader community in a professional manner; explaining to referring agencies and the community at large the objectives and work of St. Jude Community Homes; responding to general enquires; establishing and maintaining communication with service related agencies when necessary; participate in social activities and special events; liaise as needed with significant involved others of residents, with their permission, on significant issues.

Job Requirements

- Interpersonal and team work skills.
- Ability to cope with stressful situations and manage crisis in a professional and timely manner.
- Demonstrated organizational skills, flexibility and adaptability.
- Knowledge and application of Principles of Psychosocial Rehabilitation.
- Knowledge of the resident population and sensitivity to issues and challenges.
- Demonstrated ability to provide holistic support, which may include: mental health, addictions counseling, basic life management skills, assertive communication, setting goals and managing change.
- Ability to facilitate and work with groups.
- Ability to coach and promote healthy, active balanced lifestyles.
- Working knowledge of community agencies as well as educational and rehabilitation programs.
- Demonstrated strong ability to work independently.
- Demonstrated ability to communicate effectively in English, both verbally and in writing.
- Computer literacy.
- Knowledge and application of adult education principles.

Qualifications

- Completion of past secondary education minimally with a college diploma in social services or in a related field.
- Willingness to obtain training in Psychosocial Rehabilitation.
- Minimum three years experience working with target population.
- Certificates in First Aid, CPR, Crisis Prevention and Intervention and Occupational Health and Safety an asset.
- Willingness to grow professionally.
- Bilingualism is an asset.

Position may require shift work, evening hours, weekends and working in a smoking environment